

## LINKS TO OREGON BENCHMARKS

Agency Name: Governor’s Economic Revitalization Team (GERT) – formerly the Community Solutions Office	
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<b>Related Oregon Benchmarks (OBMs) or High-Level Outcomes (HLOs):</b>								
OBM 35								
OBM 1, 2, 3, 4, 11, 15								
Agency Goal	OBM# HLO#	Key Performance Measure	PM #	PM Since	New or Mod.?	2000 Value	2005 Target	Lead Division or Unit (Optional)
Improve the quality and efficiency of delivering state services to local communities	OBM35	% of local participants who rank the CST process as very good to excellent (OECD Customer Satisfaction Survey).	107150-01		new	N/A	100%	
Increase the supply of marketable industrial sites statewide	OBM 1,2,3,4, 11, 15	# of industrial sites certified as “project ready”	107150-02		Mod	N/A	03-04 30 sites 04-05 20 sites <sup>1</sup>	

<sup>1</sup> In order to be consistent with OECD the target for this measure is by fiscal year.